



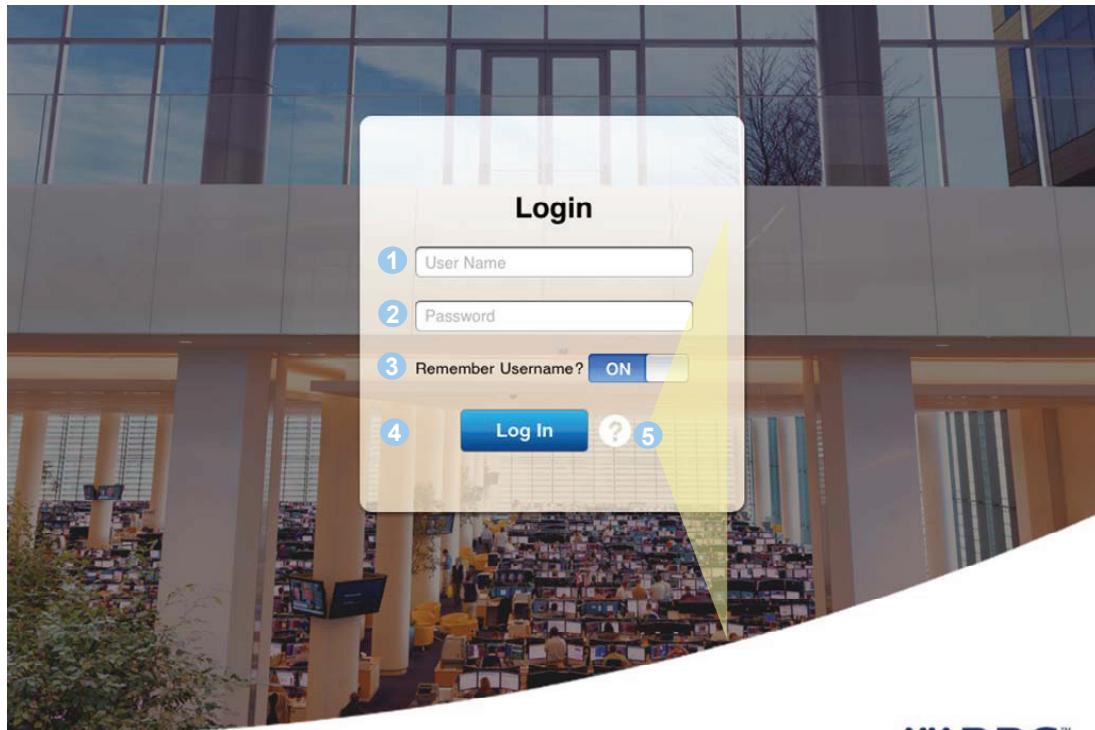
RBSMobile™

User Manual

RBSMobile: User Manual

Login

The login screen appears when the application is launched. You are required to successfully authenticate, using your RBSM account details, before accessing the application.



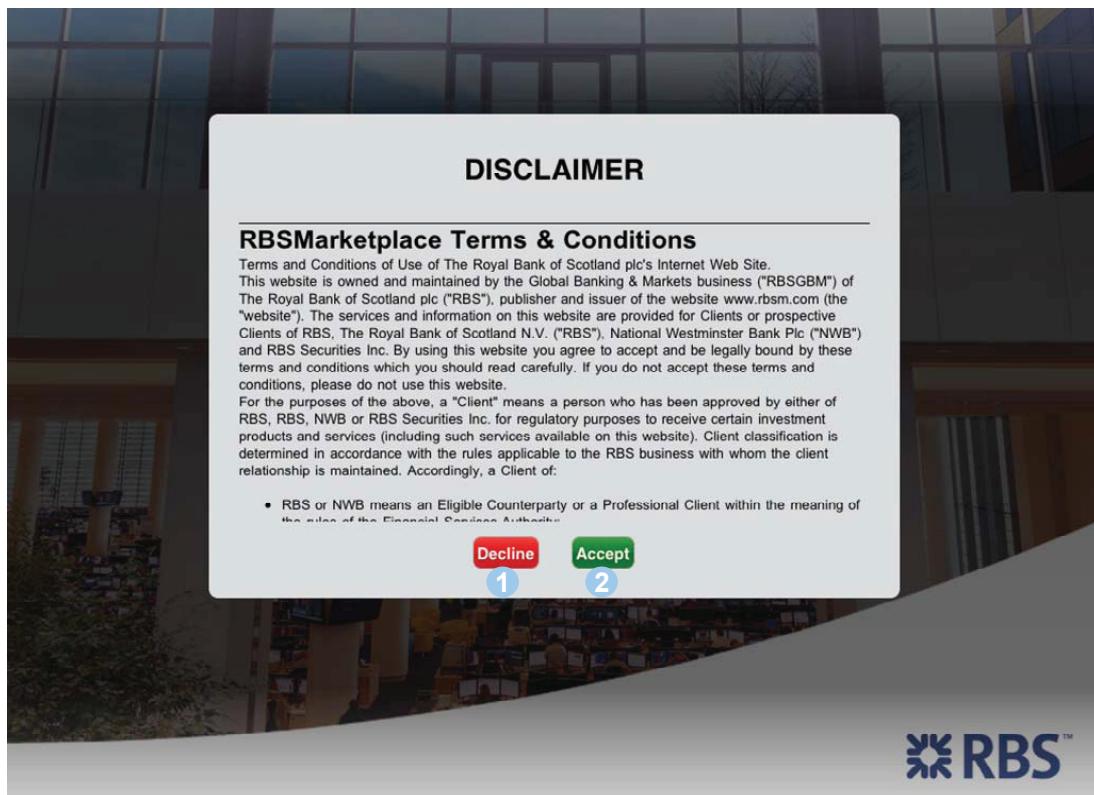
- 1 Enter your RBS Marketplace (RBSM) account username
- 2 Enter your RBSM account password. You will notice that the password is masked.
- 3 Tap the Remember Username button to turn this feature on or off. Once feature is on, the application will remember your username the next time you launch RBSMobile.
- 4 Tap the **Log In** button to access the application. Once successfully authenticated, the home page will appear.
- 5 The help button ? will launch a screen providing useful, support information.

The application will display alert messages for the following events:

- Incorrect login credentials
- No internet connection
- An attempt to login without providing username or password
- A server error

Disclaimer

The disclaimer screen appears after you have successfully logged into the application. You are required to accept the disclaimer the first time you login.



- 1 The **Decline** button will exit the application and return the device to the home page.
- 2 The **Accept** button will record the accept action and launch the application home page.

There are hyperlinks in the disclaimer which refer to external websites. The links will launch in Safari.

Navigation

The navigation menus provide quick access to various sections of the application. The menus are available on the top and the bottom of the screen.



1 The information button opens a screen which will provide quick access to help content and contacts for specific products of the application.

Information			Done
<p>For help and technical support click here: www.rbs.com/mobile</p>			
<p>For more information about RBS products, please contact the following people:</p>			
FI Sales Richard Tang Head of FI Sales (203)897-6812 richard.tang@rbs.com	MBS & ABS Sales Jeffrey DiModica Head of ABS/MBS Sales (203)897-2822 jeffrey.dimodica@rbs.com	Credit Sales Anthony Britton Head of Credit Sales (203)897-6171 anthony.britton@rbs.com	
Rates Sales Henson Orser Head of USD Rates Sales (203)897-9296 henson.orser@rbs.com	HY & Loans Sales Wight Martindale Head of HY & Loans Sales (203)897-6022 wight.martindale@rbs.com	Foreign Exchange Sales Craig Donaldson Head of FX Sales (203)897-6407 craig.donaldson@rbs.com	
Emerging Markets Sales Peter Urbanczyk Head of EM Sales, NA (203)897-7939 peter.urbanczyk@rbs.com	Short Term Sales Stephen Monroe Head of Short Term Sales (203)897-9290 stephen.monroe@rbs.com	Strategy John Richards Head of Strategy, NA (203)897-9430 john.richards@rbs.com	

2

The settings button  opens a screen where you can access information about the application and view license agreements.

Settings		Close
Version	1.0.0	
License Agreement		>
Disclaimer		>

Once the settings screen is open, you must click the Close button to return to the previous window.

The Legal Agreement and Disclaimer will open a new window, which needs to be closed. Once closed, the user is returned to the Settings screen.

3

The  button is used to exit the application. Once selected, you will be prompted to confirm you want to logoff with the following prompt.



Once you have confirmed the logoff, you will be taken to the Log In screen.

4

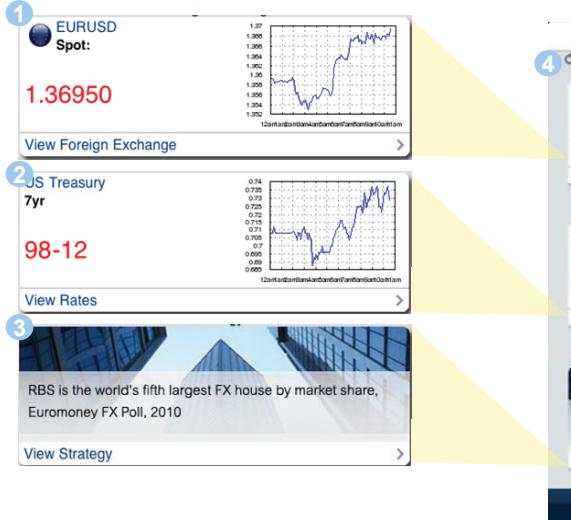
Arrows indicate the navigation is scrollable from left to right.

5 Navigation buttons to specific areas of the application are as follows:

 Home	Selecting the Home button will open the home page
 Foreign Exchange	Selecting the Foreign Exchange button will open the FX screen
 Rates	Selecting the Rates button will open the Rates screen
 Economics	Selecting the Economics button will open the Economics tab within the Strategy page
 MBS & ABS	Selecting the MBS & ABS button will open the MBS & ABS tab within the Strategy page
 Credit	Selecting the Credit button will open the Credit tab within the Strategy page
 Commodities	Selecting the Commodities button will open the Commodities tab within the Strategy page
 Emerging Markets	Selecting the Emerging Markets button will open the Emerging Markets tab within the Strategy page
 Strategy	Selecting the Strategy button will open the Most Recent tab within the Strategy page

Home Page

The home page is the first screen you see after a successful login.



1 EURUSD Spot: 1.36950 View Foreign Exchange

2 US Treasury 7yr: 98-12 View Rates

3 RBS is the world's fifth largest FX house by market share, Euromoney FX Poll, 2010. View Strategy

4 Last Updated 10:27 AM 22 Feb 2011 CST. EURUSD Spot: 1.36950 View Foreign Exchange

5 Overview

Commodities	Price	Change
100 OZ GOLD MAR11	1400.40	+12.000000
100 OZ GOLD JUN11	1402.4	+12.000000
LIGHT CRUDE MAR11	91.5	+5.000000
LIGHT CRUDE APR11	91.98	+5.000000
LIGHT CRUDE MAY11	96.49	+5.000000
NAT GAS MAR11	3.8665	-0.000000
ICE COFFEE JUN11	78.08	-0.000000

Currency	Price	Change
USDJPY	83.1500000	-0.000000
EURUSD	1.367900000	-0.000010
GBPUKD	1.617200000	-0.000010
USDCAD	0.940300000	0.000000

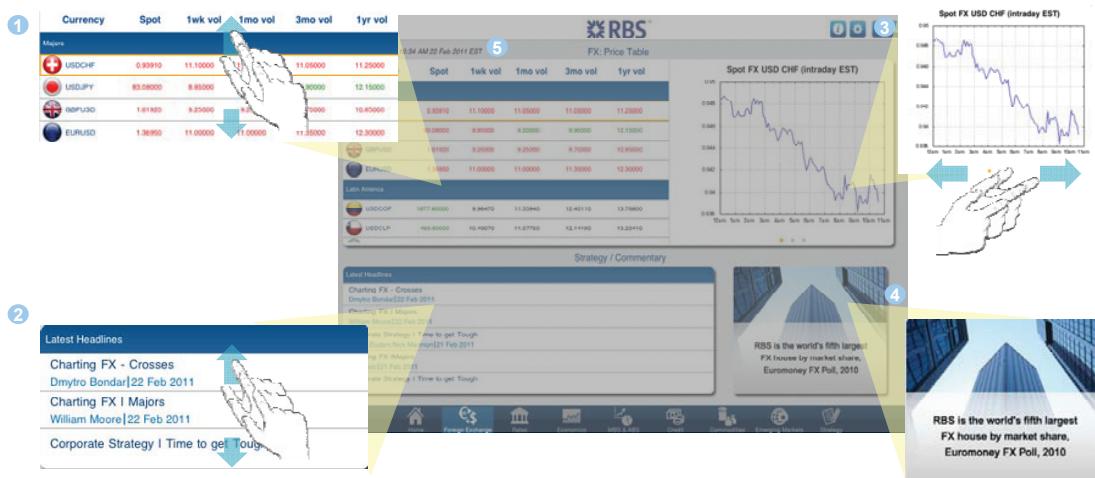
Rates	Price	Yield
2yr	99.255	-11.000000
5yr	99.021	-14.700000
10yr	100.274	-9.200000

Home Foreign Exchange Rates Economics MBS & ABS Credit Commodities Emerging Markets Strategy

- 1 The Foreign Exchange quick view displays a random major currency, its current value and the intraday chart. Clicking on this button will access the Foreign Exchange screen.
- 2 The Rates quick view displays a random Rate, its current value and the intraday chart. Clicking on this button will access the Rates screen.
- 3 The Strategy button will open the Most Recent tab within the Strategy screen.
- 4 The refresh button  will refresh the screen providing updated pricing information. Displayed to the right of the button is the last updated date and time.
- 5 The overview section provides a quick look at the current pricing information. This list is vertically scrollable.

Foreign Exchange

The Foreign Exchange screen is broken up into four sections -Pricing, Charts, Strategy and a direct button to the Strategy page.



- 1 The price table provides pricing details on currencies grouped by geographic locations. Selecting a product will display the corresponding charts on the right.
This list is vertically scrollable and the current selected product is highlighted with an orange border.
- 2 The Strategy section displays a scrollable list of the latest strategy / commentary related to Foreign Exchange. Selecting any of these products will open the item for a detailed view.
- 3 The Charts section displays the corresponding charts for the selected Currency. Multiple charts are represented by Orange dots which are scrollable by swiping from right to left.

Selecting a chart will display a larger view.

- 4 The Strategy button will open the Foreign Exchange tab within the Strategy screen.
- 5 The refresh button  will refresh the screen providing updated pricing information. Displayed to the right of the button is the last updated date and time.

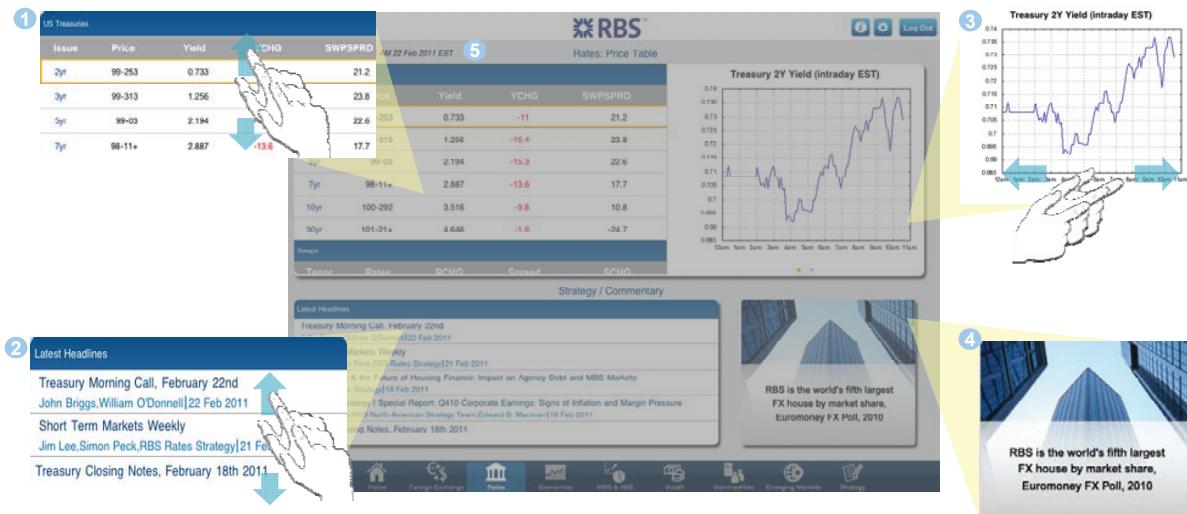
Large Chart view

Larger views of charts are available by clicking on the chart on the Foreign Exchange screen. Once loaded, the large chart is visible and the user must select the “Close” button to return to the FX screen.

Multiple charts are represented by orange dots, which are scrollable by swiping from right to left.

Rates

The Rates screen is broken up into four sections - Pricing, Charts, Strategy and a direct button to the Strategy page.



- 1 The price table provides pricing details on US treasury and swaps. Selecting a product will display the corresponding charts on the right.

This list is vertically scrollable and the current selected product is highlighted with an orange border.

- 2 The Strategy section displays a scrollable list of the latest strategy / commentary related to Rates. Selecting any of these products will open the item for a detailed view.
- 3 The Charts section displays the corresponding charts for the selected Rate. Multiple charts are represented by orange dots, which are scrollable by swiping from right to left.

Selecting a chart will display a larger view.

- 4 The Strategy button will open the Rates tab within the Strategy screen.

5 The refresh button  will refresh the screen providing updated pricing information. Displayed to the right of the button is the last updated date and time.

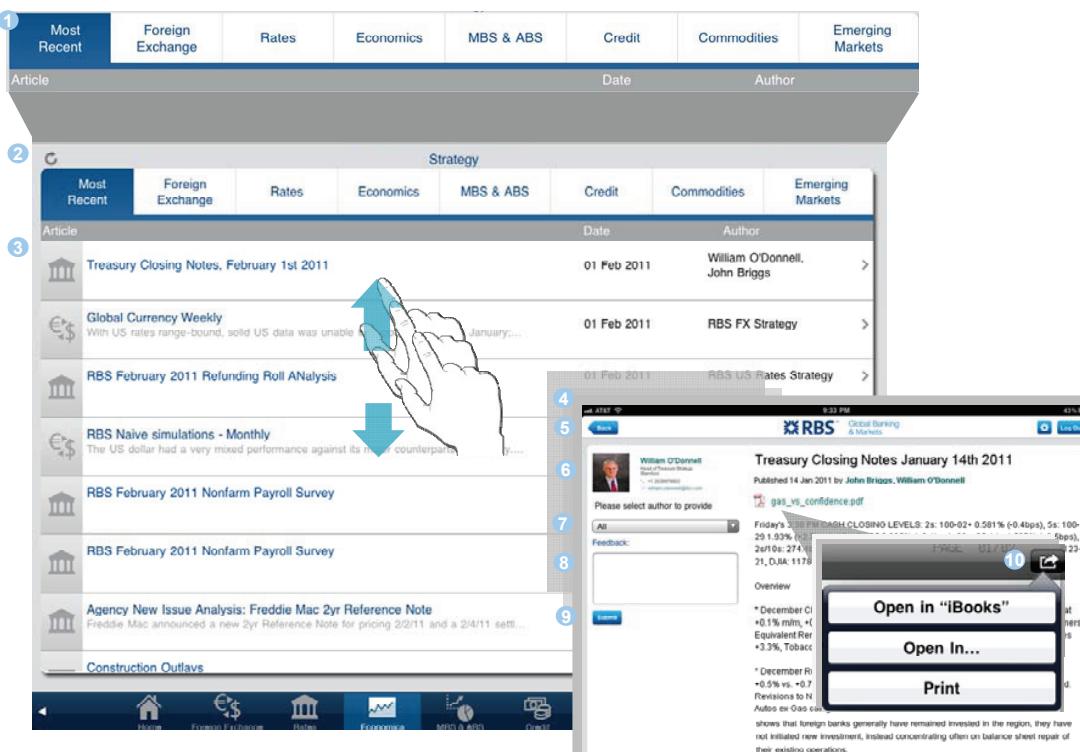
Large Chart view

Larger views of charts are available by clicking on the chart on the Rates screen. Once loaded, the large chart is visible and the user must select the “Close” button to return to the Rates screen.

Multiple charts are represented by orange dots, which are scrollable by swiping from right to left.

Strategy

The Strategy page allows you to obtain thoughtful reports and analysis from RBS's strategy teams across a broad array of asset classes, including Rates, FX, Emerging Markets, Economics, Securitization, investment grade and non-investment grade Credit, Structured products, and Commodities. In addition, the Strategy section allows you to engage with RBS strategists and provide feedback, and to gain greater perspective on particular reports or topics.



1 The Strategy section is divided by products in separate tabs. Each tab, once selected will display a scrollable list of items.

When loaded, the Most recent tab is loaded by default via the Strategy button on the Navigation menu or the Strategy button on the Home page.

Note, once selected the active tab is outlined in blue similar to the Most Recent tab above.

- ② The refresh button  will refresh the screen providing updated Strategy information.
- ③ Icons in the Most Recent tab represent the product the article is relative to; icons are as follows:



Foreign Exchange



Rates



Economics



MBS & ABS



Credit



Commodities



Emerging Markets

- ④ Clicking on a Strategy item will open a detailed view of the article.
- ⑤ The  button will close the detailed view and return to the previous screen.
- ⑥ This section provides detailed information on the Primary author.
- ⑦ When there is more than one author, you can choose to send a message to all authors or a specific strategist. Click on the down arrow to  expand the authors list.
- ⑧ This text area is used to enter feedback information about the current item to the author(s). Once entered, the feedback can be sent by hitting the Submit button.
- ⑨ The  button will send the message entered into the text area to the author(s) as selected.

On submission of Feedback, if there is no text in the text area, the user will receive an alert message which must be acknowledged to continue.

Once feedback has been successfully sent, users will receive an alert, which must be acknowledged to continue. An email will also be sent to the user's associated email address on file.

- ⑩ Clicking on the PDF icon  or the name of the attachment will open the attachment in a PDF viewer. Once the PDF is open, you may choose to download to iBooks, print or open the attachment in another program.

Navigating away from the application is possible, for instance if you choose to open the attachment in iBooks, the device will load in the iBooks application, which will require you to return back to the RBSMobile application manually.